

CTM Magnetics

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GRIDHAWK® CAPACITOR WARRANTY

5 Year Limited Capacitor Warranty:

- Under the following warranty conditions, CTM Magnetics warrants, to the original buyer only, that the capacitors of a GridHawk unit will be free from defects in materials and workmanship and in conformity with specifications in effect at the time of shipment for a period of 60 months of useful service, not to exceed 66 months from date of invoice to the customer.
 - CTM Magnetics reserves the right to satisfy a valid warranty claim by any of the following methods at their discretion: repair or replace the capacitors, issue credit for the capacitors, authorize and pay for a repair by a qualified facility, or provide a new unit at no charge.
 - Warranty is void if the equipment is misused, improperly installed or applied, if unauthorized repairs or modifications are performed by the customer, installer, or other personnel without written authorization from CTM Magnetics.
- All products returned for warranty consideration must have and include a Returned Material Authorization (RMA) number.
 - Transportation costs, installation, or other labor are not included as part of this warranty.
- In no event shall CTM Magnetics maximum liability exceed the selling price for the products claimed to be nonconforming.
 - CTM Magnetics is not liable for incidental damages or for consequential damages including, but not limited to, loss of income, loss of time, lost sales, injury to personal property, liability buyer incurs with respect to any other person, loss of use of the product for any other type or form of consequential damage or economic loss.
 - Warranty does not cover reimbursement for removal, transportation, reinstallation, or any other expenses that may be incurred in connection with the repair or replacement of the CTM Magnetics product.

Warranty Conditions:

- The filter is appropriately sized and correctly installed for the application.
- The filter is operating under the appropriate design conditions, as listed under the performance specifications section on the product brochure.
- The thermal switches have been connected to the VFD controls, and the inductors have not failed.
- CTM does not warrant acts of God such as lightning strikes, flooding, or earthquakes.
- No evidence of physical abuse to the unit.